

Shaimaa Faisal Mohamed Abdelsalam

**PHARMACIST**

### **PERSONAL DETAILS**

**DOB:** Aug.30<sup>th</sup> 1990 Monofia - Egypt.

**Nationality:** Egyptian.

**Marital status:** Single.

**Driving license:** Valid. (Egypt).

**Contacts:**

**M:** (+2)( 01009549480)

**Email:**

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### **OBJECTIVE**

I am looking for a suitable pharmacist vacancy in a modern well equipped pharmacy.

### **ACADEMIC QUALIFICATIONS**

**2008-2013:** Faculty of Pharmacy- Mansoura University, Egypt.

**Graduation:** Bachelor's degree in Pharmaceutical Sciences, June 2013.

**Grade:** "GOOD" .

### **PERSONAL SUMMARY**

I am a motivated pharmacist with a real passion for healthcare and the ability to develop and grow a pharmacy business. I have experience in providing excellent customer care by accurately dispensing prescribed medications by calculating, weighing, measuring, and mixing ingredients. I am able to advise patients on medication brands, medication storage, medical equipment and health-care supplies.

## **WORK EXPERIENCE**

**2014-Present:** National Liver Research Institute.

**2013-2014:** Menoufia pharmacy.

*I am responsible for the day to day running of the Pharmacy. Providing a professional sympathetic and supportive service to patients and identifying the right healthcare solution to meet their needs.*

### **Duties:**

- *Accurately dispensing drugs to patients according to a doctors prescription.*
- *Checking prescriptions for errors & making sure they are appropriate for patients.*
- *Measuring, packaging, labeling and recording medications issued to patients.*
- *Instructing patients on how to use medications, possible side effects and storage.*
- *Contacting and working closely with other healthcare professionals.*
- *Answering questions from patients and staff about medicines.*
- *Ensuring the accuracy of all prescriptions, products and services supplied.*
- *Helping to develop the pharmacy's electronic discharge system.*
- *Managing and resolving complaints.*
- *Talking to regular patients to see how their treatment is going.*
- *Able to train and supervise Pharmacy Assistants.*
- *Communicating with customers sympathetically and supportively.*
- *Giving private consultations when required.*
- *Maintaining pharmaceutical stock, creating inventories and ordering more drugs.*

## **KEY SKILLS AND COMPETENCIES**

- *Keeping up to date with developments in the pharmaceutical industry.*
- *Experience of providing medicines management support to GP practices.*
- *Experience of participating in clinical pharmaceutical research.*
- *Able to provide quality face to face customer interaction.*
- *Can work late evenings and weekends consistent with pharmacy opening hours.*
- *A thorough understanding of various drugs and how they react in humans and with each other.*

## **PERSONAL SKILLS**

- *Communication and Negotiation skills.*
- *Teamwork.*
- *Initiative.*
- *Problem solving.*
- *Flexibility.*
- *Self-starter .*
- *Persuasiveness.*
- *Ambitious.*
- *Excellent communicator.*

## **TAINING & CERTIFICATES**

- March 2015: Has attended the QPPVS pharmaceutical vigilance training (*National Liver Research Institute* ).
- May 2011: Presentation skills ( *New Horizons* ).
- Attended Training Sessions Covering Leadership – Charismatic Chapter - Mind Mapping (*Mansoura University*).
- 2009-2010 : Basic Surgical Skills Course .
- Basic Life Support Course Held in Menoufia University Emergency Hospital.
- 2009-2010 : First Aid Course .
- Basic Clinical Skills Course.

## **COMPUTER & LANGUAGE SKILLS**

*I'm a Very good user of MS Windows 7, MS Word, MS Excel, and Typing & Internet.*

**English:** *Fluent written and spoken.*

**Arabic :** *Mother tongue.*

## **REFERENCES**

*Available upon request.*